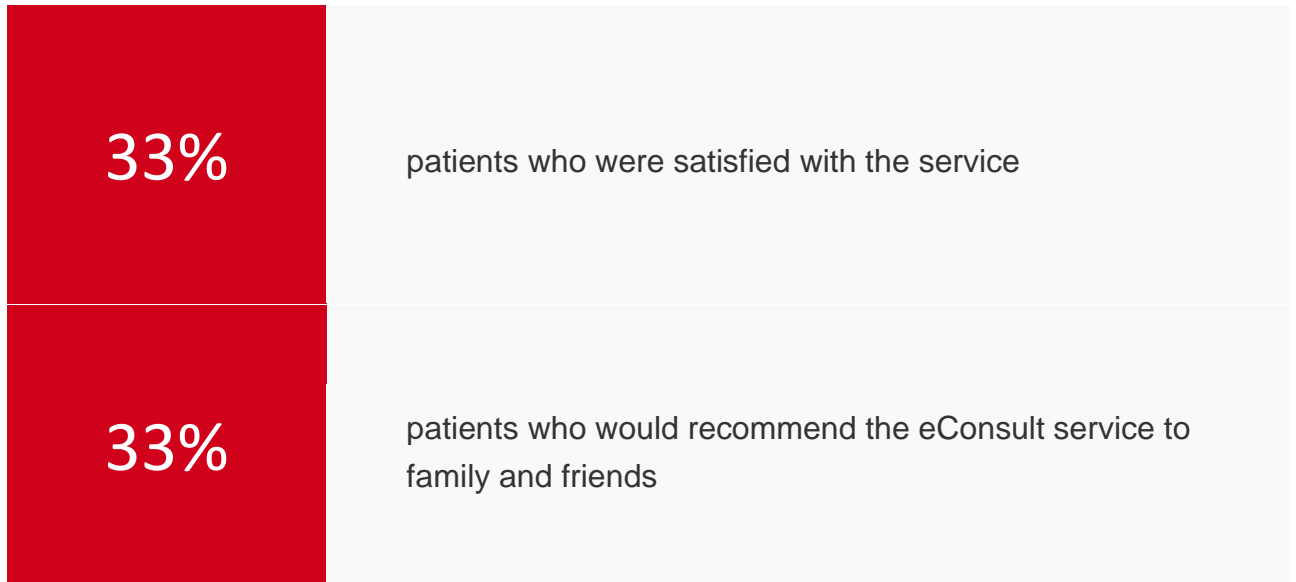
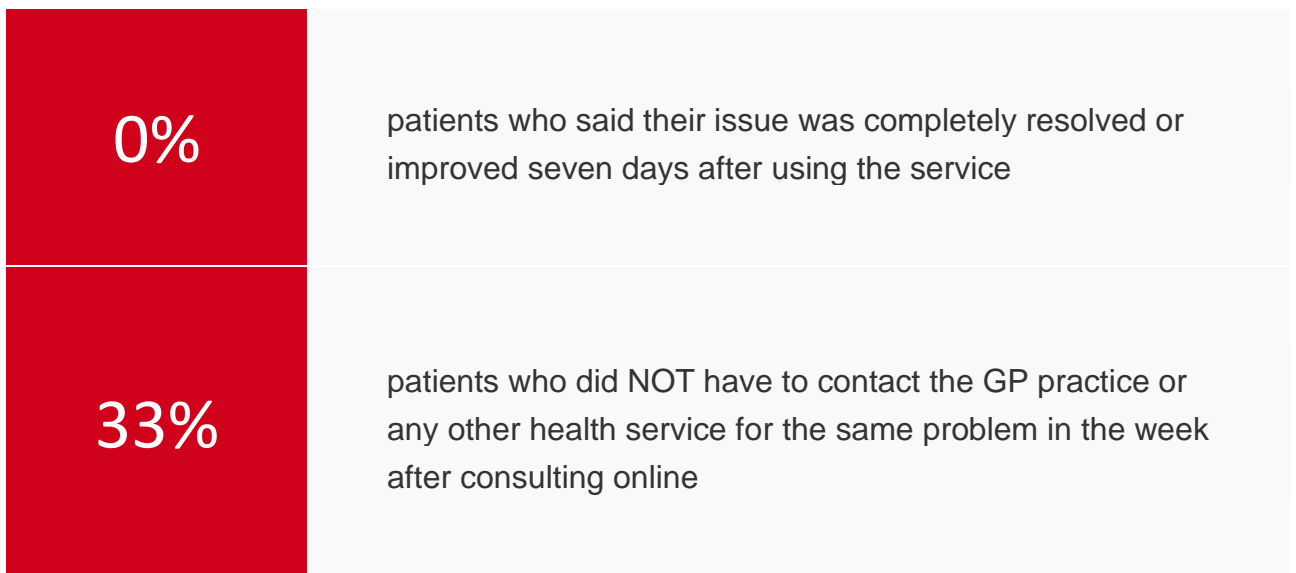


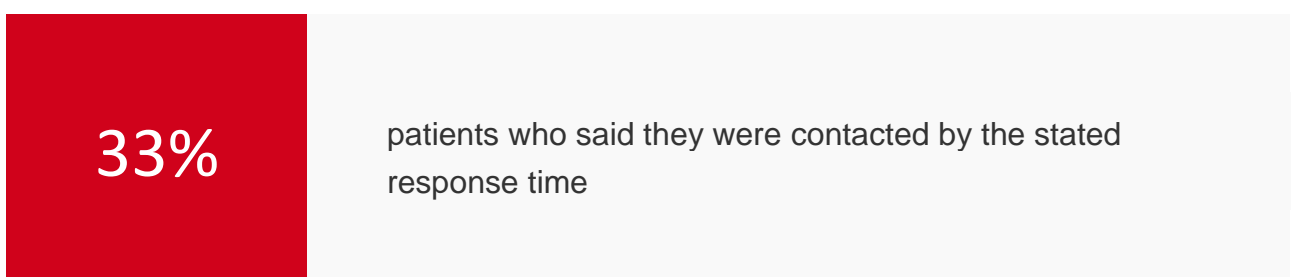
Were your patients satisfied with eConsult?



What were your patients' care outcomes after using eConsult?



Did patients say they were contacted in time?



How did patients hear about eConsult?

33%	"Other - Write In"
33%	"From an Internet search"
33%	"From the GP practice website"



Patient satisfaction: comments

We ask patients to explain why they were or weren't happy with using the eConsult service. Some of their responses are below.

"I have written it in the previous reply. There doesn't seem to be any communication between the people there. About 5 months ago I requested a letter to access private healthcare and was told to see the practice physio and to do the exercises for another 6-12 weeks which I did but there was no follow up. Extremely disappointed."

"Received 1 message that said someone would contact you and another saying nobody will contact you "