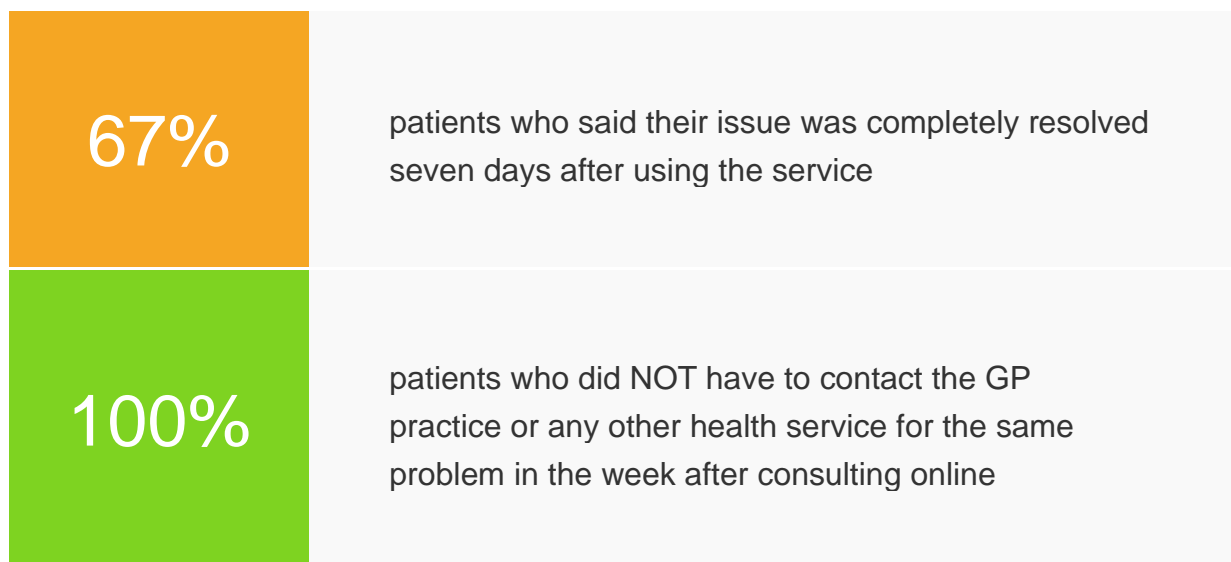


Were your patients satisfied with eConsult?



What were your patients' care outcomes after using eConsult?



Did patients say they were contacted in time?

100%

patients who said they were contacted by the stated response time

How did patients hear about eConsult?

33%

"Another patient, family member or friend told me about it"

67%

"From the GP practice website"



Patient satisfaction: comments

We ask patients to explain why they were or were not happy with using the eConsult service.

"As I suffer with anxiety and agoraphobia it is much easier for me to send an eConsult than to have a face to face appointment "