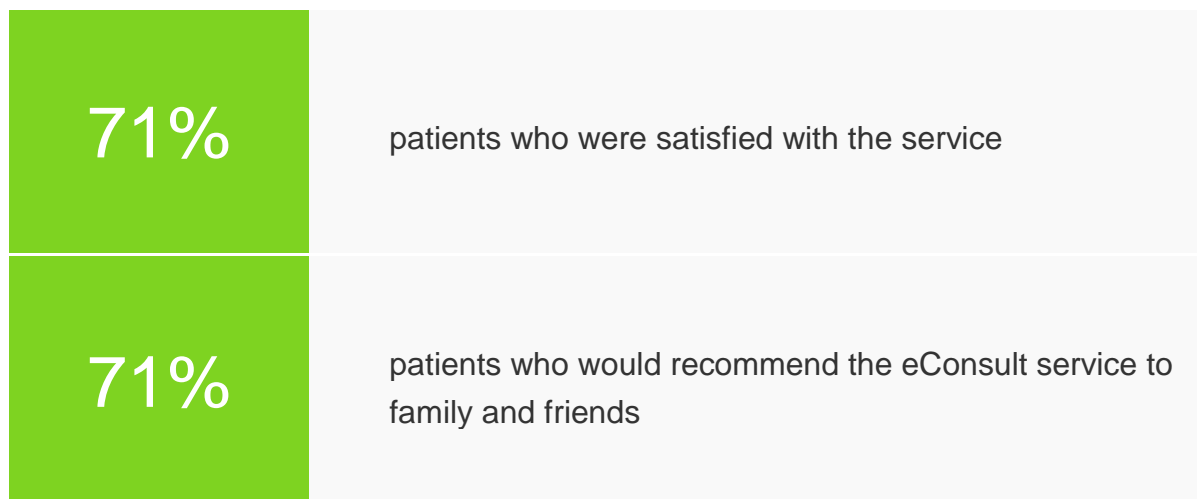
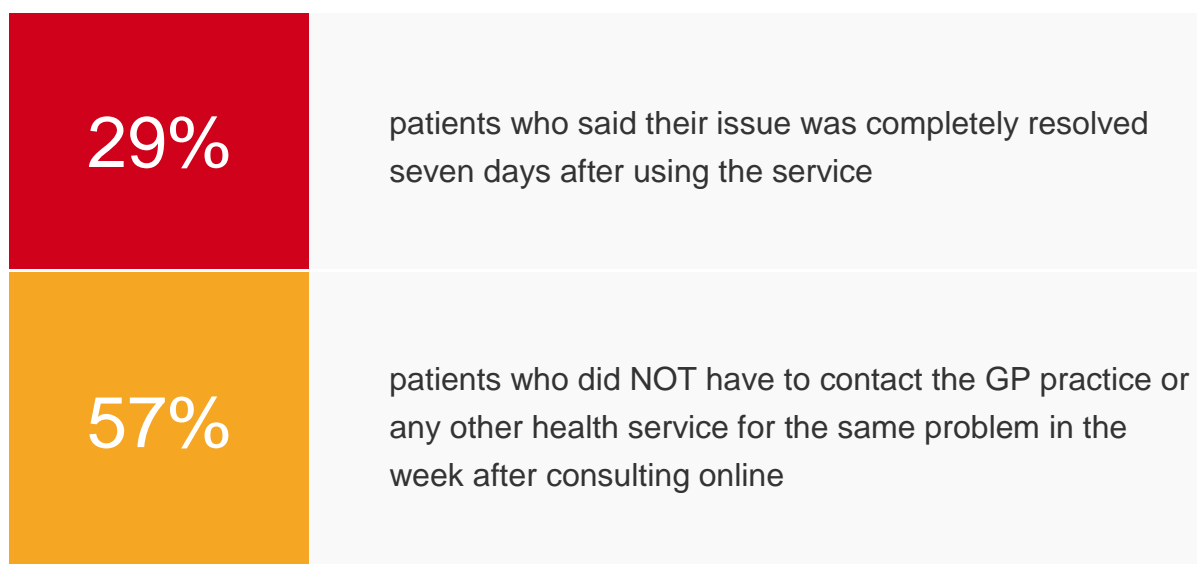


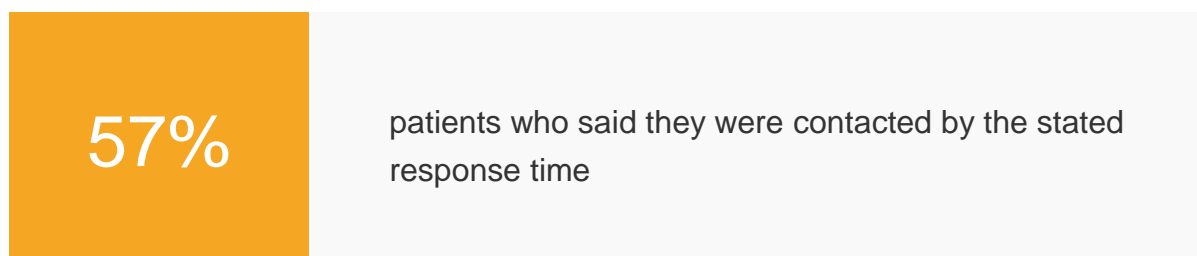
## Were your patients satisfied with eConsult?



## What were your patients' care outcomes after using eConsult?



## Did patients say they were contacted in time?



## How did patients hear about eConsult?

86%	<i>"Someone else from the GP practice told me about it"</i>
14%	<i>"From an Internet search"</i>



## Patient satisfaction: comments

*"Quick speedy response to my request"*

*"it was swift and asked questions about the problems i needed sorting, as well as the choice to add in about any other problems i wanted to speak about. i had an appointment within two days of registering and the eConsultant service "*

*"If I don't have time to come in to the surgery I can just use e consult and my problem is solved and some one else can use the appointment "*

*"Every thing has glitches so I would hope that next time I would get a call back, the econsult can be good."*