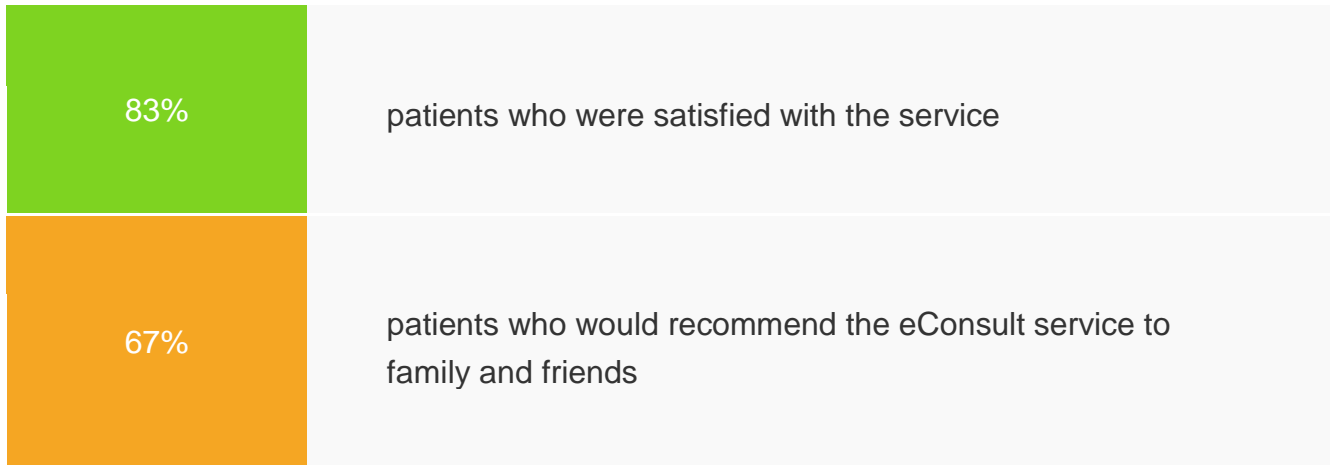
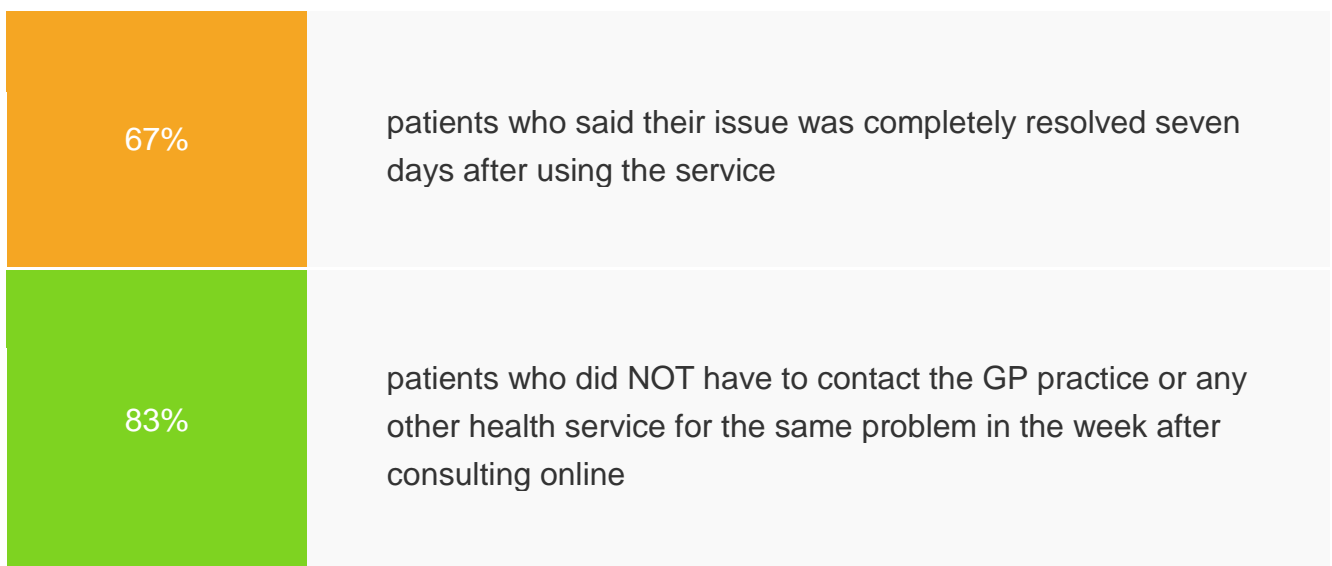


Were patients satisfied with eConsult?



What were your patients' care outcomes after using eConsult?



Did patients say they were contacted in time?

83%

patients who said they were contacted by the stated response time

How did patients hear about eConsult?

67%

"From the GP practice website"

17%

"Someone else from the GP practice told me about it"

17%

"My GP told me about it"



Patient satisfaction: comments

"Convenient way to manage medical needs. Efficient service. "

"It was quite confusing and took a couple of requests before I got results "

"Quick and easy to use "

"Efficient way to contact the surgery "