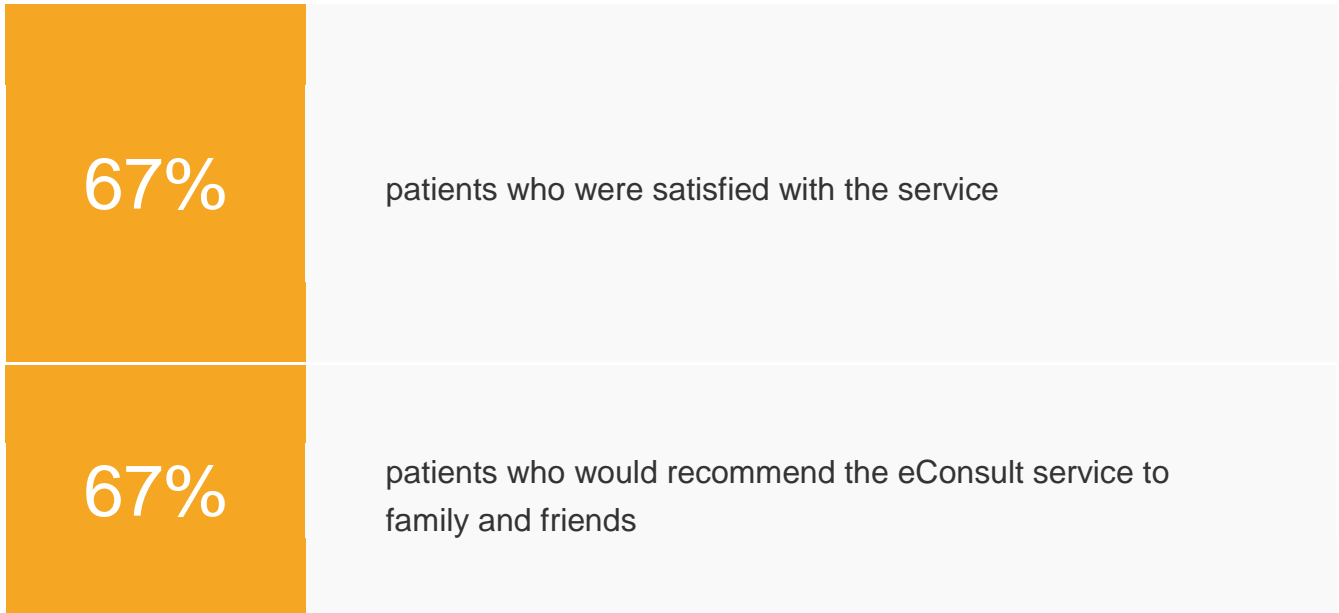
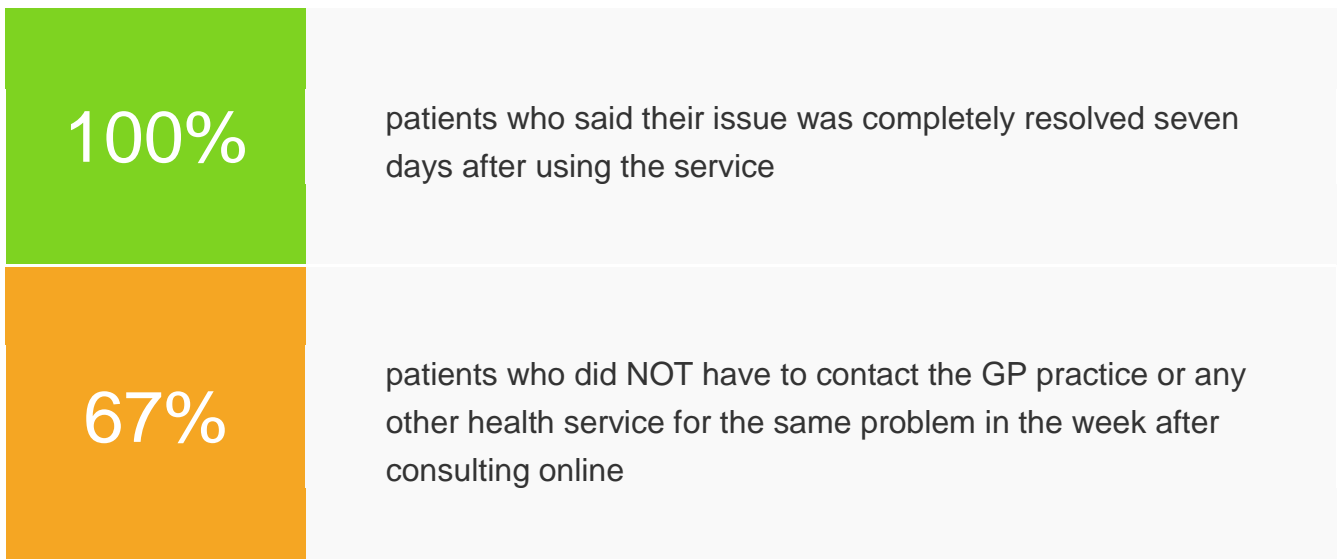


Were your patients satisfied with eConsult?



What were your patients' care outcomes after using eConsult?



Did patients say they were contacted in time?

33%

patients who said they were contacted by the stated response time

How did patients hear about eConsult?

100%

"Someone else from the GP practice told me about it"



Patient satisfaction: comments

We ask patients to explain why they were or weren't happy with using the eConsult service. Some of their responses are below. You can find all the comments in the attached report.

Please note: the patients are informed that their comments will not be responded to.

"I prefer e consult than having to ring at 8.30 for a same day appointment. It saves time and others in more need can have an appointment "

"It worked very well."